

**NWP - CFA Cell,  
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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

**To  
All CGMs  
Telecom Circles/Telecom Districts  
BSNL**

**No. BSNLCO-CFAP/13(15)/5/2020-NWP-CFA-BSNL-CO**

**Dated: 08.09.2020**

**Subject: Clarification on Policy for outsourcing model for Maintenance and provisioning of Landline & Broadband for External plant of Copper network.**

**Reference:**

1. MP Telecom Circle Letter No. OPN/CLUSTER/2020-2021/03 Dated 1.9.2020.
2. Odisha Telecom Circle Letter No. PLG/12-62/Outsourcing Model (LL-BB)/2019-20/Part/18 Dated 7.9.2020.

Clarifications sought vide above referred letters are cleared as under:

Query 1. Whether the Purchase Order of clusters in SAP should include the works of BTS outsourcing alongwith external plant, provisioning of LL/BB/LC in the same Purchase Order or separate Purchase order should be issued for BTS upkeep /BTS Maintenance activities parts.

**Clarification: The BTS outsourcing works is not included in the Cluster outsourcing policy issued for Urban and Semi-urban area. However, if it is being included by circle then separate PO with separate GL codes to be created for booking of expenditure separately.**

Query 2. Many subscribers applying for shifting within same exchange areas or multi exchange areas for which material and man power are being engaged by the cluster partners for execution of shifting work. But there is no provision of shifting charges either in the tender documents or in the FMS portal for which cluster partners are reluctant to execute shifting of landline and Broadband which needs MDF and pillar related work in addition to outdoor work. Hence additional provision may kindly be made for said shifting work in the External plant cluster invoices.

**Clarification: The shifting cases to be considered as New cases for the calculation of cluster invoices, as the physical work is same for shifting, as done for new provisioning.**

**This is issued with the approval of DIR(CFA), BSNL Board.**

**(Rahul Patel)  
GM (NWP-CFA)  
BSNL CO, New Delhi**

Copy :

1. PPS to CMD, BSNL.
2. CGM, ITPC for information and necessary action please.
3. Sr.GM(FIN-CFA), GM(NWO-CFA), GM(NWO-BBIN) for info & necessary action please.